



## **Dear Esteemed Exporter**

Kenya National Chamber of Commerce & Industry (KNCCI) with technical and financial support from Trade Mark Africa (TMA) implemented an online web portal - Chamber Management Information System (CMIS) aimed at improving the management and administration of ordinary certificates of origin. The first phase was rolled out in 2015

The second phase of the system upgrade was aimed at enhancing system functionalities to further enhance efficiency in KNCCI operations by adopting much more affordable, simplified and accessible technologies. This involved upgrading of the CMIS and Portal to include additional modules and features to enable end to end transaction of services, enhancements to the user interfaces and process flows to improve usability in the CoO administration process and fix existing bugs, which included Amendment feature

The amendment feature allows you to correct errors on the original certificate within the system. This has been necessitated due to verification of CoOs online by some destination Countries which scan the QR code to authenticate the certificate. E.g China.

It is in this regard we write to inform you that effective 1st July 2023, we will implement the amendment feature and any amendment will attract a fee of USD 3. Please note henceforth no amendment will be done manually. To curb errors on the final document, the system releases a draft coo for preview once an application is submitted. This will allow you to check for any possible errors before making payment thus avoiding unnecessary amendments We thank you for your continued support and patronage.

For further enquiries, please contact us on ecoo@kenyachamber.or.ke and cc: ann.owino@kenyachamber.or.ke and ken.mwenda@kenyachamber.or.ke













