



*“We are experiencing forceful **BUSINESS DISRUPTION** the epidemic is forcing us through to the 4th industrial revolution faster than planned”*

# RECOMMENDATIONS FOR CHAMBER



*ICT Committee*

The COVID-19 pandemic has reminded corporate decision-makers that there is a need to develop new business strategies in their supply chain designs. The KPIs to be considered for future supply value chain designs will likely contain both traditional metrics such as cost, quality and delivery, and new performance measures including resilience, responsiveness, and reconfigurability (otherwise known as the 3Rs).

1

## Addressing misinformation & realigning debate

there is a great deal of misinformation and a lack of understanding of the complexities and nuance surrounding the transition to the future of work. Chamber should, through existing platforms such as, e-mail blasts, social media, mainstream media and the official website, take authority in guiding this agenda.

plan to advance future of work conversations in our communities and providing credible platforms and advisory links for stakeholders to engage meaningfully. i.e. have a website and team of consultants dedicated to advice and guide members on the transition to new ways of achieving productivity.

2

## Raising awareness among policymakers and the public

**Chamber has a responsibility to lead the path to recovery and economic re-birth**

3

## Exploring new realms of trans-regional cooperation

Technology will definitely take over, recovery will be painful as companies will realize the advantage of remote work, use of minimum space, less resources etc. Chamber should start engagements on a regional level to advance beyond border service provision, expanding markets and providing support to the region in business

SMEs can accelerate growth with technology. Affordability and automation drive productivity and help SMEs fuel growth, allowing them to focus more on what drives them—namely, their passion for their products, engaging with their customers, and achieving a better work-life balance. Chamber, as an advocate needs to position itself as a thought leader in helping businesses transition to use of technology in business management and admin. This includes establishing strategic partnerships with software providers like microsoft and other ERP providers, capacity building and intermediary negotiation for businesses to chose and access the best software solution.

4

## Adopting Technology for enhanced management and business growth